



submitted their response stating that on 20.02.2024 they erected one extra pole in the fields of the complainant and raised the height of the line and resolved the grievance of the complainant.

03. Complainant absent. Heard the respondents through video conferencing.
04. The respondents submitted a copy of the letter from the complainant in which he stated that the respondents raised the line in his fields and admitted redressal of his grievance. This Forum when contacted the complainant through phone during the course of enquiry, he confirmed that he issued the letter and stated that his grievance was redressed by the respondents and requested to close the complaint. Hence, the complaint is closed. No order as to costs.
05. The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22<sup>nd</sup> day of February'2024.

*Chaitanya* 22/02/2024

**CHAIRPERSON**

*K. Ramasubrahmanya Rao*  
Member (Finance)  
22/2/2024

*[Signature]*  
Member (Technical)

**Documents marked**

**For the complainant: Nil**

**For the respondents: Nil**

**Copy to the**

**Complainant and All the Respondents**

**Copy Submitted to**

**The Chairman & Managing Director/Corporate  
Office/APSPDCL/ Tirupati.**

**The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot  
No.38, Sriramachandra Nagar, Vijayawada-08.**

**The Secretary/Hon'ble APERC/Hyderabad-04.**

**The Stock file.**

