# CONSUMER GRIEVANCES REDRESSALFORUM SOUTHERN POWER DISTRIBUTION COMPANY OF A.P LIMITED,

#### **TIRUPATI**

This the 22<sup>nd</sup> day of February' 2024

C.G.No.93/2023-24/Kadapa Circle

**CHAIRPERSON** 

Sri. V. Srinivasa Anjaneya Murthy Former Principal District Judge

## **Members Present**

Sri. K. Ramamohan Rao

Member (Finance)

Sri. S.L. Anjani Kumar

Member (Technical)

#### Between

D. S. Siva Sankar Reddy, D.No.6/173, Khajipeta, Mydukur (M), Kadapa Dt.

Complainant

#### AND

- 1. Dy. Executive Engineer/O/Mydukur
- 2. Executive Engineer/O/Mydukur

Respondents

This complaint came up for final hearing before this Forum through video conferencing on 20.02.2024 in the presence of the respondents and the complainant remained absent and having considered the material placed by both the parties, this Forum passed the following:

### ORDER

- O1. The complainant during the Vidyut Adalat conducted on 20.12.2023 at Mydukur filed the complaint stating that he is having an agriculture service connection and due to lesser height of the electrical line passing through his field he is facing life threat and requested to raise the height of the electrical line.
- 02. The said complaint was registered as C.G.No.93/2023-24 and notices were issued to the respondents calling for their response. The respondents

submitted their response stating that on 20.02.2024 they erected one extra pole in the fields of the complainant and raised the height of the line and resolved the grievance of the complainant.

- 03. Complainant absent. Heard the respondents through video conferencing.
- 04. The respondents submitted a copy of the letter from the complainant in which he stated that the respondents raised the line in his fields and admitted redressal of his grievance. This Forum when contacted the complainant through phone during the course of enquiry, he confirmed that he issued the letter and stated that his grievance was redressed by the respondents and requested to close the complaint. Hence, the complaint is closed. No order as to costs.
- The complainant is informed that if he is aggrieved by the order of the Forum, he may approach the Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot.No.38, Adjacent to Kesineni Admin Office, Sriramachandra Nagar, Mahanadu Road, Vijayawada-08 in terms of Clause.13 of Regulation.No.3 of 2016 of Hon'ble APERC within 30 days from the date of receipt of this order and the prescribed format is available in the website vidyutombudsman.ap.gov.in.

Typed to dictation by the computer operator-2 corrected and pronounced in the open Forum on this 22<sup>nd</sup> day of February'2024.

**CHAIRPERSON** 

lember (Technical)

# **Documents** marked

For the complainant: Nil For the respondents: Nil

Copy to the

Complainant and All the Respondents

# Copy Submitted to

The Chairman & Managing Director/Corporate Office/APSPDCL/ Tirupati.

The Vidyut Ombudsman, 3<sup>rd</sup> Floor, Plot No.38, Sriramachandra Nagar, Vijayawada-08.

The Secretary/Hon'ble APERC/Hyderabad-04.

The Stock file.